Managed IT Services

Optimize Your IT Systems for Peak Performance, Enhanced Productivity, and Unstoppable Growth

- Scale your success with our team of IT Professionals
- Receive 24/7 support and timely response
- Innovate without distraction

Power Your Business With a Leading Managed IT Service Provider

Focus on core business operations and let us cater to your IT needs.

Optimize IT budgets by eliminating unnecessary expenses and improving resource allocation.

Adapt and expand your IT capabilities to support business growth.

Experience the Fast Track to Digital Transformation

Lose the stress and concentrate on what matters most - growing your business. Transform your business with our Managed IT Services and leverage our comprehensive 24/7 support. Let our Certified IT Professionals handle the day-to-day monitoring, management, and problem resolution of your IT operations, empowering you to focus on core objectives.

IT Support Solutions for Every Situation

24/7 Remote Help Desk Support

- 24/7 IT Service Desk support via JSM (Jira Service Management).
- Generate customized and detailed reports on a monthly basis.
- Manage vendor relationships and coordinate with external service providers.
- User onboarding/offboarding, including account management and access provisioning.
- IT advisory services upon request, offering expert guidance and recommendations.

Application Management

- Install applications on company devices.
- Provisioning and deprovisioning of installed apps.
- Provisioning and deprovisioning of SaaS apps.
- Add, remove, change, and update installed apps.
- Add, remove, change, and update SaaS apps.

Ready to Lead Your Business Into the Digital Future? Simplify Your IT with Us!

Cloud Smarter, Not Harder

© 2026 Cloudelligent. All rights reserved.

Backup and Recovery

We provide extensive backup and recovery solutions for:

- Microsoft Teams
- SharePoint and OneDrive files
- Servers and virtual machines (VMs)
- Exchange Online

Device Management

- Procurement services for devices.
- Secure, control, and enforce policies on devices.
- Manage device lifecycle, including provisioning, configuration, and maintenance.
- Deprovision devices upon retirement or user departure.

Server Management

- Apply regular security updates for server protection.
- Manage patch deployment and keep servers up-to-date.
- Continuously monitor server performance, availability, and health.
- Manage network configurations and connectivity.
- Support for web services running on the servers.

Add Ons

Managed Cybersecurity

- Implement AV - Endpoint Protection.
- Manage firewalls for network traffic control.
- Utilize full disk encryption for data security.
- Comprehensive Microsoft 365 security.
- Implement EDR and optimization techniques.
- Conduct Cybersecurity Awareness Training.
- Use advanced endpoint data control tools (ThirdWall).

Make Every Investment Count with Our Unmatched IT Expertise

Receive Real-Time IT Support

Access our professional team for **24/7 proactive** support, resolve IT issues swiftly, and minimize downtime.

Strengthen Security and Compliance

Safeguard your sensitive data and protect your infrastructure against cyber threats through proactive monitoring and detection.

Enhance Operational Efficiency

Upgrade your IT infrastructure and streamline operations while enhancing scalability, flexibility, and workflow efficiency.

Ready to Lead Your Business Into the Digital Future?
Simplify Your IT with Us!

© 2026 Cloudelligent. All rights reserved.